

Dr. PADMASAI ARORA

Professor in Commerce

A. PUBLICATIONS IN JOURNALS

1. **Arora, P.**, Neha Saini, A. J. Meitei, Hitesh Arora, Anju Goswami (2023) ‘Assessing Asset Quality Using Bank Specific and Macro Linkages of Non-Performing Assets: Case of Public Sector Banks in India’ *International Journal of Indian Culture and Business Management*, 29(2), 151-167 ©Inderscience Publishers, UGC-CARE journal, <https://doi.org/10.1504/IJICBM.2023.131441>.
2. Gupta, R. and **Arora, P.** (2023), ‘Determinants of exit options of venture capitalists: evidence from India’, *Journal of Indian Business Research*, Vol. ahead-of-print No. ahead-of-print, (Article publication date: 2 June 2023) © Emerald publishers, Scopus Indexed, <https://doi.org/10.1108/JIBR-04-2022-0092>.
3. Meitei, A. J., **Arora, P.**, Mohapatra, B. B., and Arora, H. (2022) ‘Identification of Weak Banks Using Machine Learning Techniques: Evidence from the Indian Banking Sector’ *Global Business Review* © Sage Publications, 0(0), (First published online August 25, 2022), Scopus Indexed, <https://doi.org/10.1177/09721509221113631>.
4. **Arora, P.** and Arora H. (2019) ‘Efficiency of thrift agents of small urban borrowers: the case of scheduled urban cooperative banks (SUCBs) in India. *International Journal of Indian Culture and Business Management*, 19 (4), 434-451, ©Inderscience Publishers, UGC-CARE journal, <https://www.inderscience.com/info/inarticle.php?artid=104787>.
5. **Arora, P.** and Arora H. (2017) ‘Bank characteristics, ownership and profitability of commercial banks: panel evidence from India’, *International Journal of Services and Operations Management*, 26 (3), 347-364, ©Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/IJSOM.2017.081942>.
6. **Arora, P.** and Arora H. (2016). Performance of local area banks in India: an empirical study (2003-2012). *International Journal of Indian Culture and Business Management*, 13 (3), 310-331 ©Inderscience Publishers, UGC-CARE journal, <https://doi.org/10.1504/IJICBM.2016.078835>.
7. Arora, H., and **Arora, P.** (2015). Service quality dimensions: an empirical investigation of commercial banks in India using SERVQUAL, *International Journal of Services and Operations Management* 21 (1), 50-72, ©Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/IJSOM.2015.068701>.
8. **Arora, P.** (2014). Reforms, ownership and determinants of efficiency: An empirical study of commercial banks in India, *Journal of Emerging Market Finance* 13 (1), 103-138, ©Sage Journals, Scopus Indexed, <https://doi.org/10.1177/0974910114534026>

9. Arora, H., and **Arora, P.** (2013). Effect of investments in information technology on bank performance: empirical evidence from Indian public sector banks, *International Journal of Business Information Systems*, 13 (4), 400-417, © Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/IJBIS.2013.055298>.
10. Arora, H., and **Arora, P.** (2013). Measuring and decomposing productivity change using Hicks-Moorsteen index numbers: evidence from Indian banks, *International Journal of Productivity and Quality Management* 11 (1), 73-95, © Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/IJPQM.2013.050569>.
11. Arora, H., and **Arora, P.** (2012). Bank productivity measurement using Hicks-Moorsteen indices: evidence from Indian public sector banks, *International Journal of Business Performance Management* 13 (3-4), 386-407, © Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/IJBPM.2012.047302>.
12. **Arora, P.** (2012). Financial Performance Measures, Efficiency and Indian Banking: Empirical Evidence, *International Journal of Productivity Management and Assessment Technologies I* (2), 43-56, (Now International Journal of Project Management and Productivity Assessment), ©IGI Global, <https://doi.org/10.4018/ijpmat.2012040104>.
13. Kumar, M., and **Arora, P.** (2010) Bank efficiency measurement using alternative techniques of frontier analysis: evidence from India, *Afro-Asian Journal of Finance and Accounting* 2 (1), 40-69, © Inderscience Publishers, Scopus Indexed, <https://doi.org/10.1504/AAJFA.2010.035194>.

B. CHAPTER IN BOOK

1. Changing Scenario of Business and Management Creating Information Technology Enabled Knowledge (2021), Chapter 2, pp. 12-25, Bookrivers India, ISBN 978-93- 90548-31-6.

C. PAPER PRESENTATIONS IN CONFERENCES

1. What Determines Venture Capital Mode of Exit?: A Study of Indian Venture Capital Exits, 2nd International Conference on Business and Management, Delhi Technical University on the theme Digitalisation and Sustainable Development Goals, January 19-20, 2023 (As Ph.D. Supervisor).
2. Evaluating the Role of Investment Attributes in Venture Capital Exits: Evidence from India, Doctoral Research Conference, Department of Business and Sustainability, TERI SAS, August 27-28, 2021 (As Ph.D. Supervisor).
3. Role, performance and future of Local Area Banks in India: (2003-2012), IIM-Bangalore, IFC- 2014

4. Bank Specific Determinants of Commercial Bank Profitability: Panel Evidence from India, IIM-Ahmedabad, IFC-2013
5. 'Financial Performance Measures, Efficiency and Banking: Evidence from India', IIM-Calcutta, IFC-2012
6. 'Service Quality Dimensions Using SERVQUAL in Indian Commercial Banks: An Empirical Investigation, IIM-Calcutta, IFC-2012.
7. "Measuring Productivity Change Using Hicks Moorsteen Index Numbers: Evidence from Indian Banks, IIM-Bangalore, IFC -2011.

D. BEST PAPER AWARDS: Ph. D. SUPERVISION and Co-Author)

1. Awarded Best Paper of the Conference for the paper titled What Determines Venture Capital Mode of Exit?: A Study of Indian Venture Capital Exits in 2nd International Conference on Business and Management organised by Delhi Technical University on the theme Digitalisation and Sustainable Development Goals, January 19-20, 2023.
2. Awarded 3rd Best Paper award for the paper Evaluating the Role of Investment Attributes in Venture Capital Exits: Evidence from India in Doctoral Research Conference organised by Department of Business and Sustainability, TERI SAS, August 27-28, 2021.

E. ARTICLES IN NEWSPAPERS

1. December 19, 1998 "Challenges before Banking Sector" The Tribune.
2. October 26, 1998 "Sen's Concept of Poverty" The Tribune.
3. June 17, 1997 "Financial System at a Turning Point" The Tribune.